Management Policy
HQ-ST-11_04-007-EN.docx -
Reference ID: 9557

Author:	Reviewer:	Approver:	Version:
Danler Cora	Niess Angela; dePascale Matteo; Aleksic Perica; Pranckh Ferdinand; Kardos Gabor; Wolf Andreas; Glowka Tomasz; Dannemann Steffen	Hammerer Dietmar; Wuestner Daniel; Krammer Harald; Huber Stefan	00
18.06.2025	24.06.2025	25.06.2025	

Valid for:
Austria;Germany;Poland;Switzerland;Hungary;USA;Serbia;Public

Remarks:

Management Policy

RAUCH's vision is to become worldwide the first choice for sustainably successful beverage solutions.
Therefore, we are committed to quality, safety and security, sustainability, and the well-being of our employees, customers, and partners at all our global locations.
Quality, food safety, occupational health and safety, information security, environmental protection, and sustainability are essential parts of our corporate culture and responsibility.
Our actions are based on an integrated management system that meets the requirements of internationally recognized standards such as ISO 9001 (Quality Management), ISO 22000 / IFS (Food Safety), ISO 45001 (Health and Safety), ISO 14001 (Environmental management systems) and ISO 27001 (Information Security).
We regard these areas as an integral part of our corporate strategy and actively promote awareness of quality, risk prevention, sustainability, and responsibility.

The principles of our integrated management policy are:

1. **Compliance with legal and normative requirements:**
   We are fully committed to complying with all applicable laws, standards, regulations, and other binding obligations in all relevant areas of our management system. Ongoing dialogue with authorities, customers, associations, and stakeholders forms a central foundation of this commitment.

2. **Integrated and effective management system:**
   We operate an effective integrated management system on a group level and at all our locations. It is regularly reviewed, adapted to new developments, and continuously improved based on key performance indicators, audits, and assessments.

3. **Responsible and risk-based action:**
   We proactively identify and evaluate risks and opportunities across all areas of our operations. By applying preventive and risk-based approaches, we ensure the reliability, quality, and safety of our products and processes. This includes anticipating potential disruptions, reducing environmental and security risks, and promoting long-term resilience and operational excellence.

4. **Employee involvement and a culture of responsibility:**
   We foster a culture of shared responsibility, engagement, and continuous learning. Every employee is empowered to contribute to quality, safety, sustainability, and innovation. Through open communication, targeted development, and recognition of initiative, we strengthen a sense of ownership and build a collaborative and trust-based working environment.

5. **Continuous improvement and innovation:**
   We regularly assess the effectiveness of our processes and systems, incorporate scientific insights, technological developments, and stakeholder feedback to continuously enhance our performance.

6. **Open communication and transparency:**
   We foster transparent communication both internally and externally. Opportunities for improvement are actively identified, documented, communicated, and implemented.

Dietmar Hammerer	**Stefan Huber**	**Daniel Wüstner**	**Harald Krammer**
IMS Representative of Management	Compliance Officer	Sales & Marketing Manager	Operation Manager