



Quality policy company RAUCH

A high quality level and the safety of our products are the most important basics for the long-term development of our company!

Out of this conviction we feel obliged to realize the following objectives:

- The key to success lies in the hands of our consumers. Therefore, all our efforts are directed towards recognizing the needs and wishes of our target groups and comprehending and fulfilling them.
- The experts and management of the organisation create and maintain a working environment in which the staff can concentrate on the achievement of the quality objectives made as well as on the food safety requirements according to the HACCP. In this way, the awareness of all staff members concerning the significance of the quality with regard to competition can continually be improved.
- Besides the self-evident obligation to observe all relevant laws and regulations, the stipulations concerning quality, environment, labour protection and risk management as well as social aspects are valid in particular. We are especially concerned about the prevention of accidents and environmental impacts as well as the well-being of our employees. Those system elements are to be brought together within an integrated management system.
- We invest in the ongoing training and further education of our staff on all levels in order to increase the quality and safety of the processes and to adapt to the customers and to the market requirements.
- Through close relations with our business partners and suppliers we try to use the resources in an efficient way and to optimize processes in order to aim for adding value together within a growing and innovative market.
- It is our goal to avoid mistakes in every field of the managerial value-added chain as well as to identify causes and weak points and eliminate detected faults consistently. A significant objective of the company is the realisation of continuous room for improvement and systematic cause analyses by means of appropriate quality tools.
- Ensuring a constant high-level quality accepted by our customers is, first and foremost, the task of all employees of the company Rauch. The quality management is not responsible for the quality of the product at the production lines, but only for the system designated for the safety and the further development of the quality.
- The quality of the products, the improvement of the company's position with regard to competition and, thereby, an assurance of jobs is created and developed through team spirit, the joint approach towards dealing with problems and the consistent implementation of solutions to problems occurring in the workplace.