

CERTIFICATE

Quality Austria - Trainings, Zertifizierungs und Begutachtungs GmbH awards this **qualityaustria** certificate to the following organisation:

This **qualityaustria** certificate confirms the application and further development of an effective



Rauch Trading AG
CH-9443 Widnau, Espenstrasse 127

**Quality Management - Customer Satisfaction -
Guidelines for complaints handling in organizations**
complying with the guidelines of the standard
ISO 10002:2018

Quality Austria - Trainings, Zertifizierungs und Begutachtungs GmbH is accredited as an organisation for environmental verification by the BMLFUW (Federal Ministry of Agriculture, Forestry, Environment and Water Management).

Quality Austria is authorized by the VDA (Association of the Automotive Industry).

For accreditation registration details please refer to the applicable decisions or recognition documents.

Quality Austria is the Austrian member of IQNet (International Certification Network).

Dok. Nr. FO_24_029

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Scope of application:
Production and filling of beverages

The validity of the **qualityaustria** certificate will be maintained by annual surveillance audits and one renewal audit after three years.

Registration No.: 00026/4

Date of initial issue: 06 March 2013

Valid until: 09 February 2025

Vienna, 17 January 2022

Quality Austria - Trainings, Zertifizierungs und Begutachtungs GmbH,
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